



**PROJECT  
SUMMARY**

**Best Practice in EMS Auditing Workshop**  
The Institute of Environmental Management & Assessment



Workshop Dates:	
London	7th March

**The Workshop:**

This workshop has been designed for Auditors with experience of EMS auditing to provide auditors with information and best practice techniques using both disc Experience in EMS Auditing would be usef

The workshop aims to improve the con

**KEY PROJECT  
ELEMENTS**

- **WORKING WITH THE IEMA TO ESTABLISH LEARNING OBJECTIVES**
- **PREPARING WORKSHOP OUTLINE**
- **DEVELOPING WORKSHOP EXERCISES**
- **DELIVERING THE WORKSHOP ON BEHALF OF THE IEMA**

CRA staff, in conjunction with other environmental auditing professionals and staff of the IEMA, participated in the scoping of an EMS auditor best practice workshop. Subsequently CRA, together with another EMS auditing specialist, was commissioned by the IEMA to develop the workshop materials on a pilot basis. Following the successful pilot, the workshop format and case studies were finalised and the IEMA staged a total of 15 or so workshops throughout Britain. CRA was commissioned to deliver half of the workshops.

The workshop includes an introduction to current issues in EMS, including the findings of the REMAS study and recent developments in standards, including the new ISO 17021. However, the principal emphasis of the workshop is on participation, including an exercise to identify good and poor practice in EMS auditing. The majority of the day involves a series of participative exercises based on a case study of a manufacturing site. The exercises focus attention on:

- the identification and prioritisation of environmental issues;
- the effective direction of management effort to ensure legal compliance and improvement in performance; and
- using the non-conformance process to effectively resolve problems.

The workshop typically involved 10-20 participants from various public and private sector organisations.